

**NATIONAL QUALITY INFRASTRUCTURE SYSTEM**  
**HELLENIC ORGANIZATION FOR STANDARDIZATION**  
**50 Kifisou Av, Peristeri, 12133**  
**Contact: <https://elot.gr/contact>**

### **Accessibility Statement – elot.gr**

The Hellenic Organization for Standardization, an independent operational unit of the National Quality Infrastructure System, is committed to making accessible the content published on the website [www.elot.gr](http://www.elot.gr), in accordance with the provisions of Law 4727/2020 (Government Gazette 184 A' 23-09-2020), as applicable, excluding the content of websites of third parties other than elot.gr, which are accessible through links (case (e) of par. 3 of art. 37 of Law 4727/2020).

#### *Compliance status*

This website fully complies with the accessibility requirements of Article 39 of Law 4727/2020 and is in partial compliance with the WCAG 2.1 (Level AA) standard.

Specifically, the website has incorporated the [UserWay](#) Website Accessibility Widget, which is powered by a special accessibility server (offering a range of features for use by persons with disabilities - including those with visual, hearing, cognitive and mobility impairment). This widget resolves most accessibility issues at WCAG 2.1 Level AA.

#### *Preparation of this accessibility statement*

This statement was drawn up on 2024-06-17.

The assessment of the website's compliance with the requirements of Directive (EU) 2016/2102 and the WCAG 2.1 guidelines (Level A and Level AA) was carried out:

- with a self-assessment conducted by the website design and development contractor and
- by using the [UserWay Website Accessibility Widget](#).

#### *Activating the Accessibility Menu*

The accessibility menu of the [www.elot.gr](http://www.elot.gr) website can be activated by clicking on the icon of the accessibility menu that appears in a fixed position, on the right and in the middle of each page. After enabling the accessibility menu, please wait a while for the accessibility menu to fully load.

### *Submission of comments and contact details*

ELOT ensures that the accessibility of the website is subjected to continuous improvement, always with the aim of ensuring equal and uninterrupted use by all, regardless of physical abilities or available technology.

In our ongoing effort to improve and remediate any accessibility issues, we regularly scan the respective website with the UserWay accessibility scanner to identify and correct any potential accessibility barriers. Despite our efforts to make all pages and content on the site fully accessible, some content may not yet be fully adapted to the strictest accessibility standards.

In accordance with the provisions of Article 42(4)(b) and Article 45(1) of Law 4727/2020 (Government Gazette, 184 Α' 23-09-2020), all interested parties have the right to submit comments or requests for information on the current status of compliance of the website or to submit a request for missing information.

You may contact us to help us improve content accessibility by letting us know about any problems you are experiencing or requesting access to information or documents that are inaccessible to you, by:

- completing the contact form on the website <https://elot.gr/contact>,
- sending an email at [accessibility@esyp.eu](mailto:accessibility@esyp.eu),
- writing to the postal address 50 Kifisou Av, Peristeri, 121 33.

The competent department responsible for accessibility issues and the processing of relevant requests is the Information and Communications Technology Department of NQIS.

We try to respond to the comments or requests of each interested party within 15 working days from the date of receipt of the request by the Competent Department of NQIS.

In the event of an unsatisfactory response, the interested party has the right to appeal to the competent institutional authorities, such as by submitting a respective report to the Ombudsman's Office (<https://www.synigoros.gr>).