



## NATIONAL QUALITY INFRASTRUCTURE SYSTEM

HELLENIC ORGANIZATION FOR STANDARDIZATION

HELLENIC INSTITUTE OF METROLOGY

50 Kifisou Av, Peristeri, 12133

Contact: <https://esyp.eu/contact>

### Accessibility Statement [esyp.eu](https://esyp.eu), [elot.gr](https://elot.gr), [eim.gr](https://eim.gr)

The National Quality Infrastructure System (NQIS) is committed to making accessible the content published on the websites [esyp.eu](https://esyp.eu), [elot.gr](https://elot.gr) και [eim.gr](https://eim.gr), hereinafter referred to as “websites”, in accordance with the provisions of Law 4727/2020 (Government Gazette 184 A' 23-09-2020), as applicable, excluding the content of websites of third parties other than the aforementioned “websites”, which are accessible through links (case (e) of par. 3 of art. 37 of Law 4727/2020).

#### *Compliance status*

The “websites” fully comply with the accessibility requirements of Article 39 of Law 4727/2020 and are in partial compliance with the WCAG 2.1 (Level AA) standard.

In particular, the “websites” have the [UserWay](#) Website Accessibility Widget embedded, which is powered by a special accessibility server (offering a range of features for use by persons with disabilities - including those with visual, hearing, cognitive and mobility impairment). This widget resolves most accessibility issues at WCAG 2.1 Level AA.

#### *Preparation of this accessibility statement*

This statement was drawn up on 2024-07-17.

The assessment of the compliance of the “websites” with the requirements of Directive (EU) 2016/2102 and the WCAG 2.1 guidelines (Level A and Level AA) was carried out:

- through a self-assessment conducted by the design and development contractor of the “websites” and
- by using the [UserWay Website Accessibility Widget](#).

### *Activating the Accessibility Menu*

The accessibility menu of the websites [esyp.eu](https://esyp.eu), [elot.gr](https://elot.gr) και [eim.gr](https://eim.gr) can be activated by clicking on the icon of the accessibility menu that appears in a fixed position, on the right and in the middle of each page. After enabling the accessibility menu, please wait a while for the accessibility menu to fully load.

### *Submission of comments and contact details*

The NQIS ensures the continuous improvement of the accessibility of the “websites”, always with the aim of ensuring equal and unhindered use by everyone, regardless of their physical abilities or available technology.

In our ongoing effort to improve and remediate any accessibility issues, we regularly scan the “websites” with the UserWay accessibility scanner to identify and correct any potential accessibility barriers. Despite our efforts to make all pages and content on the “websites” fully accessible, some content may not yet be fully adapted to the strictest accessibility standards.

In accordance with the provisions of Article 42(4)(b) and Article 45(1) of Law 4727/2020 (Government Gazette, 184 Α΄ 23-09-2020), all interested parties have the right to submit comments or requests for information on the status of compliance of the “websites” or to submit a request for missing information.

You may contact us to help us improve content accessibility by letting us know about any problems you are experiencing or by requesting access to information or documents that are inaccessible to you, by:

- completing the contact form on the webpage <https://esyp.eu/contact>,
- sending an email to [accessibility@esyp.eu](mailto:accessibility@esyp.eu),
- writing to the postal address 50 Kifisou Av, Peristeri, 121 33.

The competent department responsible for accessibility issues and the processing of relevant requests is the Information and Communications Technology Department of NQIS.

We try to respond to the comments or requests of each interested party within 15 working days from the date of receipt of the request by the Competent Department of NQIS.

In the event of an unsatisfactory response, the interested party has the right to appeal to the competent institutional authorities, such as by submitting a respective report to the Ombudsman’s Office (<https://www.synigoros.gr>).